GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:556
ANSWERED ON:03.03.2005
GRIEVANCES OF RAILWAY WORKERS
Karunakaran Shri P.

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government has received any representations from the quarters of Railway Stations, especially from Kerala with regard to grievances of passengers and employees;

(b) if so, the details thereof;

(c) whether the Government has taken necessary steps for the redressal of the grievances of railway workers;

(d) if so, the details thereof;

(e) whether the Railways has denied parcel booking facilities at stations where the trains stop less than 5 minutes; and

(f) if so, the steps taken to resolve the problems of such goods movements?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a) to (f) A statement is attached.

STATEMENT REFERRED TO IN REPLY TO PARTs (a) TO (f) OF THE UNSTARRED QUESTION No. 556 BY SHRI P. KARUNAKARAN TO BE ANSWERED IN LOK SABHA ON 03.03.2005 REGARDING GRIEVANCES OF RAILWAY WORKERS.

(a) No, Sir.

(b) Does not arise.

(c) & (d) Railway Administration is taking adequate steps for the redressal of grievances of passengers and Railway workers.

(e) & (f) In the larger public interest and for the convenience and safety of travelling public, maintenance of punctuality of trains and reduction in the transit time of parcels, booking and carriage of parcel traffic was rationalised in February 2004. The rationalisation does not permit booking of parcels by such Mail/Express trains which have stoppage time of less than five (5) minutes at intermediate stations to avoid over-carriage of parcels and for the maintenance of punctuality of trains. This restriction does not apply to Ordinary Passenger trains. However, in the interest of travelling public and to improve quality of parcel services, there is no proposal to withdraw the rationalisation. Moreover, wherever desirable, parcel booking has been continued by increasing the stoppage time of some of the trains.